



Communications Response to Extreme Events: Session 1- Response & Recovery – from a few hours to a few days

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Response & Recovery – What do you do when disaster strikes, to contain and stabilize the situation for restoration?



- Fires / Explosions
- Earthquakes / Floods
- Blackouts / Ice Storms
- Hurricanes / Tornadoes / Tsunamis
- Terrorist Acts / Chem-Bio Contamination

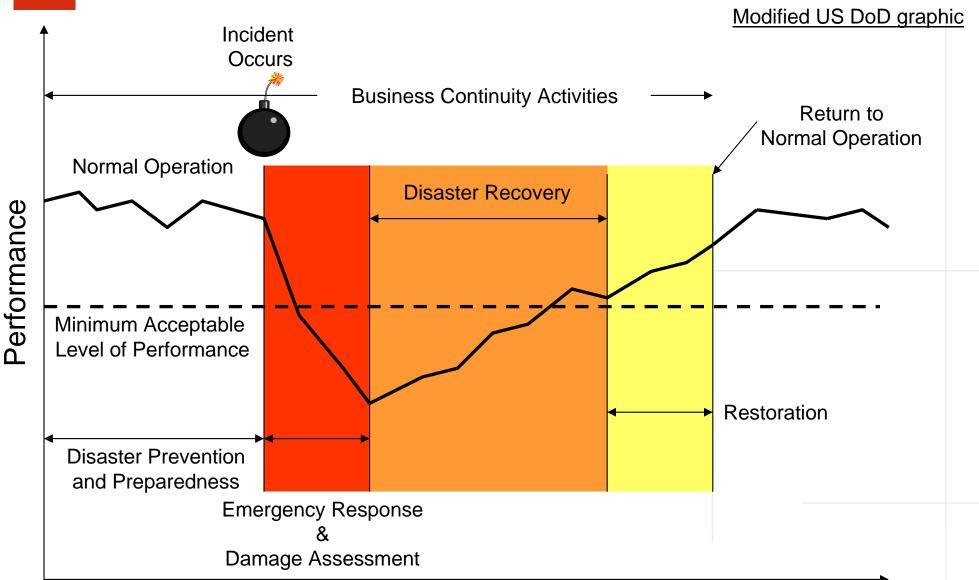








Business Continuity Program Life Cycle



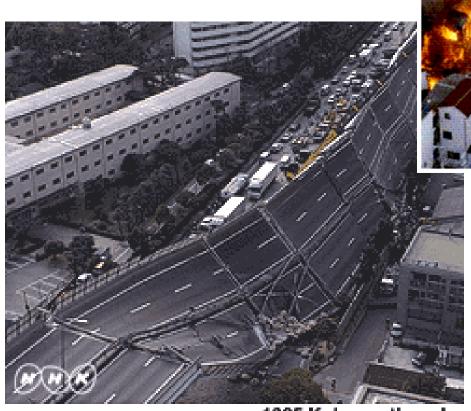
Time

3





Kobe Earthquake (1995)



1995 Kobe earthquake





Canadian Ice Storm (1998)







NorthEast Blackout (2003)







Indian Ocean Tsunami (2004)







Hurricane Katrina (2005)







9/11 - Terrorist Attacks

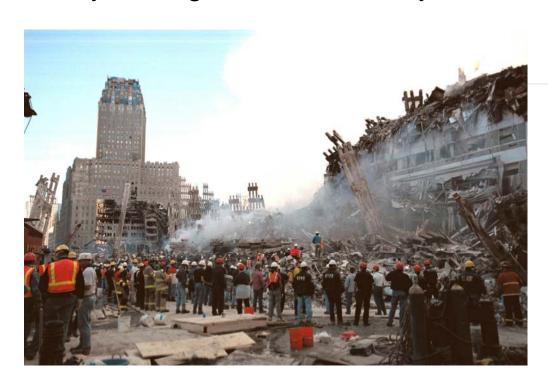




Verizon Damage



- Verizon has many central offices and customer premise locations in lower Manhattan.
- Some locations suffered severe damage during the event.
 Some escaped with only minor contamination.
- Focus on 140 W. Street, the most prominent and most severely damaged Verizon facility in lower Manhattan.





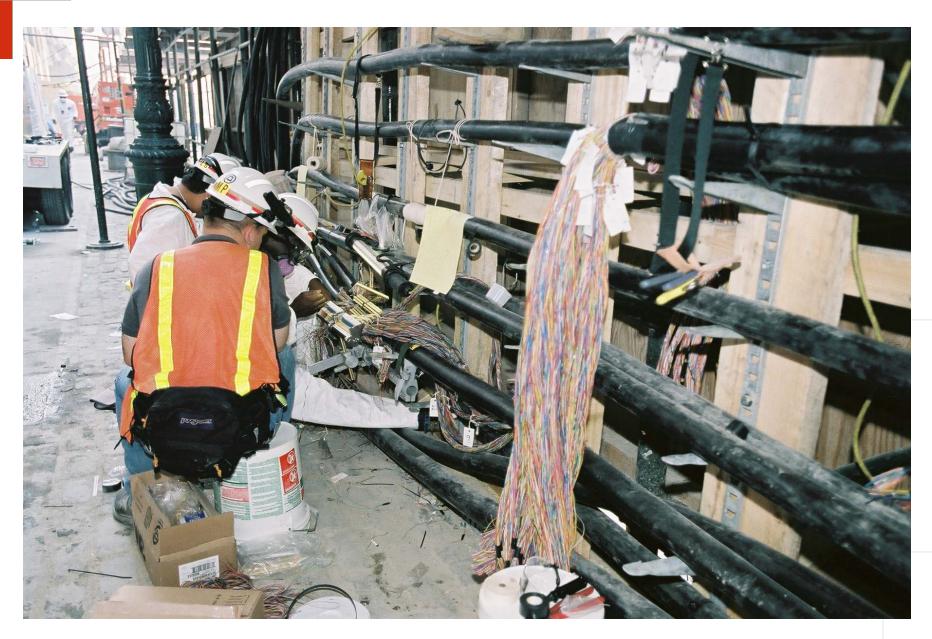








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What do you do when disaster hits? ... Today's speakers will discuss past events - what took place, and what to learn from them.

- "D" D'Ambrosio IMARSAT
- Karl Rauscher Lucent, representing WERT
- Doug Langley BellSouth